

Barton Central Surgery

King Street, Barton Upon Humber,
DN18 5ER, 01652 636600

Summer 2019



Central Surgery
Barton-upon-Humber

New Starters

Welcome to our new GP
Dr Sarah Shepherdson.

Leavers

Dr Mark has left the practice, adventures await him in New Zealand and we wish him well.

Maternity

Dr Gregory will return in the New Year 2020.

Gold Standard Framework (GSF)

We are pleased to advise that Dr Hector and Dr Gregory have been working alongside our community Macmillan Nurses to implement the GSF into practice. This specialist palliative care register for selected patients is aimed to offer advice and care planning specifically designed for their needs. Suitable patients will be advised of the register and their inclusion, our staff will be alerted of their inclusion with specific coding to their records. We are working towards effective bereavement support and currently contact the relatives of recently deceased patients via a bereavement card offering condolences and support.

Congratulations

- To Stuart Delves, Practice Nurse, who has completed his 1st stage to becoming a Qualified Advanced Nurse Practitioner.
- To Dr Toby Blumenthal was recently a finalist in the Hull York Medical School Teaching Excellence Awards.



Equipment Fund Donations

We are delighted to say that with donations received we have purchased an additional oxygen saturation monitor to help assess very unwell children and babies.

Volunteers Needed

We are looking for volunteers with medical conditions such as diabetes, asthma, COPD, heart disease, arthritis, inflammatory bowel disease and cancer to assist with the training of student doctors from Hull York Medical School.

Volunteers would let the students talk to them about their condition and the symptoms experienced. You do not require a detailed knowledge of your condition as the students will be more interested in your personal experience of it. The maximum commitment would be approximately 3 hours every 2 months. If you are interested in becoming a volunteer please speak to reception. Training the doctors of tomorrow takes support from patients and the practice would like to take this opportunity to thank those of you who have allowed students to be present during consultations and who have assisted with medical school examinations so far.

Online Booking

Online booking now starts at 7.00am. More online booking appointments will be available from July

HOW DID WE DO?

Are you pleased with the service you receive?

Is there anything you think we can improve upon?

Please let us know via our Practice Profile on

<https://www.nhs.uk/Services/GP/Overview/DefaultView.aspx?id=40830>

PATIENTS' FORUM

Central Surgery's patient participation group consists of ten patients who meet bi-monthly to discuss issues and events going on within the practice. They are in place to act as an advocate for patients and to ask those all important questions that need asking.

If you would like to make contact with the patient forum please write to **Ursula Vickerton (Chairperson) C/O Central Surgery**. Ursula will then raise any matters on your behalf.

Speaking on behalf of the forum; "we look forward to hearing from you!"

Travel Clinics

Are you going on holiday? Not sure if you need vaccinations? We offer a Travel Clinic to help you get ready for your holiday.

Travel clinic appointments are ideally required 6-8 weeks before you travel. A travel form requires completion prior to the appointment.

Travel forms are available from Reception and on-line on our website: www.centralsurgery-barton.co.uk

Please try to register your trip well in advance.

It is not compulsory for the surgery to offer a travel clinic as it is not an NHS service. Short notice travellers may be redirected to private providers elsewhere if there is insufficient time to accommodate your appointment.

IS YOUR INFORMATION UP TO DATE ?

To update change of name or address pick up a form from reception, complete and return with 2 forms of I.D including address details.

If your contact number has changed please let us know at reception.

We also use a text messaging service to remind patients of appointments. This service is FREE. Having a correct mobile telephone number for you will ensure you receive this service. Ask at reception for more information.



NHS

You may be asked about your health issue when you call to book a GP appointment.

This is called **Care Navigation**.

It's about helping you get to the service you need.

Your local practice reception team have been specially trained and may suggest other professionals that could help you better.

- Care Navigation
- Nurse
- Pharmacist
- Community services
- Wellbeing support
- Voluntary services and other groups

You can find out more about **Care Navigation** by speaking to the team at your local GP practice or visiting their website.

The right care from the right person, first time

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