

PRACTICE PRESS

Nurse Practitioner Joins Practice Team

We are delighted to announce the introduction of a Nurse Practitioner, Dawn Butler, to our team. Sister Butler is now fully settled in her post and is able to see and treat patients with minor complaints as well as provide Implanon and Coil insertions. Sister Butler is also able to provide prescriptions in the same way as a Doctor can, excluding controlled medication, however she cannot review or issue 'Sick notes' (medical certificates). According to the International Council of Nurses, a nurse practitioner is "a registered nurse who has acquired the knowledge base, decision-making skills, and clinical competencies for expanded practice beyond that of a registered nurse, the characteristics of which is determined by the context in which they are credentialed to practice."

Sister Butler has already had a positive impact on the practice, having started in December, as noticed by comments made during our Friends and Family review. The following comments have been made in the last few months:

"Mrs Butler was extremely helpful, good communication skills"

"Dawn, excellent and prompt"

News and Notices

Achievements

Congratulations to Dr Sanghera for completing her training course to insert coils and contraceptive implants. Congratulations to Dr Rauf for completing her PGCE (post graduate certification in Medical Education). Congratulations to Linda Norris who has qualified as a Nurse Practitioner.

Holiday Prescription

If you are planning a trip away and you may need more than 1 month prescription, please speak to reception for this request, you do not need to see a doctor. Up to three months holiday prescriptions are allowed per calendar year as an NHS rule.

E-mail Service

Recently we introduced an e-mail service in which you can stay up to date with the surgery's newsletter and information, this e-mail service is now available to use to ask general enquires but not any health related enquiries.

For general enquires please feel free to e-mail central.surgery@gmail.com. Please note this e-mail is only checked weekly and therefore is not to be used for repeat prescriptions or any other urgent correspondence. We will endeavour to answer any enquires as quickly and efficiently as possible however please be aware that for anything in relation to your personal details or records we will be unable to answer via e-mail as we do require further identification to protect your confidentiality.

SMS (Text Messages) Reminder

The surgery is now offering a text message reminder service, if you would like to sign up to the service please fill out a form which can be found on the tables in the waiting room or speak to a member of reception.

Notification to Patients

As from 3rd November 2014, Dr Jaggs-Fowler will be further reducing his hours. Therefore, all his patients whose surname start with **B** will be transferred to the care of Dr Asma Chaudhri.

Dr Macmillan will be retiring from partnership on Tuesday 31st March 2015. Dr Macmillan patients will be transferred as equal as possible to the remaining GPs. Dr Macmillan will continue consulting on a Monday and Tuesday. Dr Macmillan has been a valuable partner at the surgery for 19 years, he has led the stroke and heart disease, coordinating the warfarin clinic and providing significant input into the organisation of both the practice and local CCG. He will be sadly missed by all.

Dr Littleford will be leaving the surgery in May, her patients will be transferred to Dr Gone who starts in May.

Have your say to improve your healthcare



Did you know you can now have your say to help improve more services across the NHS?

The Friends & Family Test is about giving patients the opportunity to provide quick feedback on their care and treatment experience. It's already in use in many parts of the NHS and is expanding to a lot more.

You can say what is going well and what can be improved so that people who make decisions about local healthcare can take your views into account.

It doesn't take long and you don't need to give your details on your feedback form.

Look for details in the reception or waiting room. You can ask a member of staff how you can take part or find out more online.

The NHS Friends and Family Test
www.nhs.uk/friendsandfamily

"I can't get to see a Doctor when I need one!" This is a statement which might ring a bell with some patients. Local medical care has changed considerably recently to the benefit of patients and medical teams alike. Triage nurses are based at your surgery to assist in prompt advice and deciding if they or a GP is required for your medical issues. Pharmacists located in both Barton chemists and at the Goxhill surgery are available and, welcome people to ask for advice and treatment of lesser problems. Both of these services enable patients to receive prompt care and attention.

The surgery does not have charity registrations, however it does have an "equipment fund". This is much valued by the medical team as it can fund service provision, saving patients having to travel to hospital for various tests and their results. On site equipment for example, blood testing, nebulisers and blood pressure monitors give prompt results and care. Time is reduced in diagnosis and treatment thus minimising patient waiting time.

Patients can inject (excuse the pun) monies by requesting it in Wills, or to ask for donations in lieu of flowers at funerals. Coffee mornings, sponsored walks and the like can also raise money to this end. We all use medical equipment at some time in our lives so come on, put your thinking caps on and see if you can help.

Rosalind Halstead (Forum member)

WALKING

"Hello

A small group of us walk in and around Barton for an hour most mornings. Would you like to walk more but just not keen on doing it on your own? In that case you might like to join us.

We meet at 0900 Monday to Friday at the junction of Pasture Road, Pasture Road South and Butts Road. Some of us (but not all) are over 65 so power walking is not a feature! We walk at a reasonable pace to wherever the mood takes us and on the way put the world to rights. There is no obligation to come on a regular basis, it is simply a matter of turning up on the day. Occasionally there are days when none of us can make it but please don't be put off by that!

Please do feel free to join us or ring for more information."

Joan Barton: 07745609819

Starters and Leavers

Starters

We would like to welcome Caroline Grant and Clare Stevens to the reception team in Barton, Lucy Wainwright to dispensary and Rebecca Mills, Kirsty Jenkins-Foster and Diane Briggs to the nursing team.

Leavers

Sue Doughty and Sarah Nicholson have sadly left the Nursing Team and Jill Sleight from Reception, we wish them the best of luck for the future.

Missed Appointments

Doctors

December - 90 (equivalent to just over 16 hours lost Doctors time)

January - 85 (equivalent to just over 14 hours lost Doctors time)

February - 86 (equivalent to just over 14 hours lost Doctors time)

Nurses

December - 220 (equivalent to just over 46 hours lost nurses time)

January - 203 (equivalent to just over 42 hours lost nurses time)

February - 196 (equivalent to just over 43 hours lost nurses time)

Please do cancel appointments that you no longer require so they can be offered to someone else.